

Assessment Viewing Application User Guide

2020-2021

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Introduction to this User Guide

This user guide supports users of the Assessment Viewing Application (AVA). AVA is a component of the Online Testing System that allows authorized users to review assessments for administrative or instructional purposes.

Organization of this User Guide

This user guide provides information about the following sections:

- [How to Access Tests](#) explains how to select a test to review.
- [How to Navigate AVA and General Test Rules](#) explains how to navigate the test.

There is also an alphabetized [Appendix](#) with additional information and instructions.

Key Changes

The list below describes key changes to the document for the 2020-2021 school year:

- You are now able to skip items in AVA. You can navigate to the next page without providing a response to the items on the page.
- Science Interim Assessments are available by purchase at the district and school-level. Only districts and schools that have purchased the Science Interim Assessments will be able to view them in AVA.

About Testing Policies and Procedures

This document describes the features and functions of the Assessment Viewing Application. It does not provide information about test administration policies and procedures. For information about policies and procedures that govern secure and valid test administration, see the *Test Administration Manual* available on the Oregon Statewide Assessment System Portal (<https://osasportal.org/>).

How to Access Tests in AVA

This section explains how to select tests to review in AVA.

Step 1 – Choosing a Test Grade and Test

On the **Available Tests** page that is displayed when you login to the AVA, you select the grade level of the test you wish to review and then select an available test. Please note, the Science Interims appear directly under the Smarter Balanced (Interims); you must scroll down to view the Science Interims. Science Interims are available when grade level 5, 8, or 11 are selected.

Figure 1. Available Tests Page

The screenshot shows the 'Available Tests' page for Grade 6 ELA. At the top, there is a dropdown menu labeled 'Student Grade Level' set to '6'. Below this, the heading 'Smarter Balanced (Interims)' is displayed. There are four test options listed in a grid:

| Test Name | Description |
|--|-----------------------------|
| Start Grade 6 ELA - Brief Writes (IAB) | This is opportunity 1 of 99 |
| Start Grade 6 ELA - Editing (IAB) | This is opportunity 1 of 99 |
| Start Grade 6 ELA - Language and Vocabulary Use (IAB) | This is opportunity 1 of 99 |
| Start Grade 6 ELA - Listen/Interpret (IAB) | This is opportunity 1 of 99 |
| Start Grade 6 ELA - Performance Task - Multivitamins (IAB) | This is opportunity 1 of 99 |
| Start Grade 6 ELA - Read Informational Texts (IAB) | This is opportunity 1 of 99 |

At the bottom of the page is a 'Back to Login' button.

To select a grade and test:

1. From the Student Grade Level drop-down list, select the required grade level. The tests available for the selected grade appears (see [Figure 1](#)).
2. Click the required test name. The **Audio/Video Checks** page appears.

Step 2 – Functionality Checks

Depending on the test content, you may need to verify that your device is functioning properly from the **Audio/Video Checks** page (see [Figure 2](#)).

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Figure 2. Audio/Video Checks Page

The screenshot shows a web-based application titled "Audio/Video Checks". At the top, a message says "Your test uses multi-media features. Please perform the following checks before continuing." Below this, the "Audio Playback Check" section is displayed. It contains instructions to make sure audio playback is working and to play a sample sound by pressing the speaker button. A "Next Step:" section follows, asking if the student heard the sound, with options "I heard the sound" and "I did not hear the sound". Below this is the "Recording Device Check" section, which asks to make sure the recording device is working and provides instructions to start recording by pressing the microphone button. It includes a "Continue" button and a "Back" button.

Each functionality check appears in its own panel. To proceed to the first test page, do the following:

- Verify each functionality, and then click **Continue**. A green check mark will appear in the upper-right corner of the functionality panel that you have verified.

The page may consist of any of the following functionality checks:

- [Audio Playback Check](#)
- [Sound and Video Playback Check](#)
- [Video Playback Check](#)

Audio Playback Check

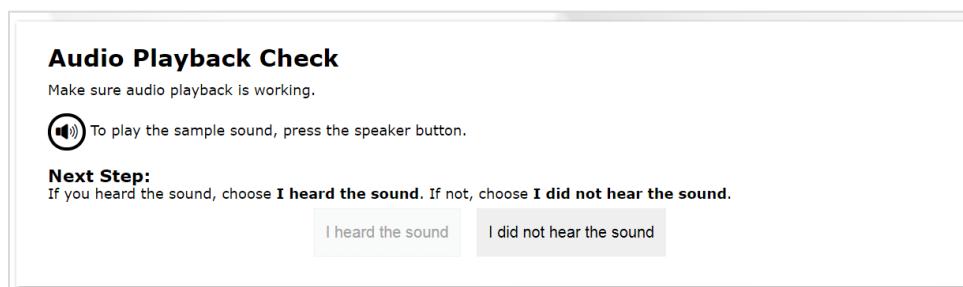
The **Audio Playback Check** panel appears for tests with listening questions and allows students to verify that they can hear the sample audio.

If the audio does not work, students should log out. You should troubleshoot the device and headphones or move the student to another device with working audio.

- From the **Audio Playback Check** panel, students select and listen to the audio.
 - If the sound is clearly audible, students select **I heard the sound**. A green check appears at the upper-right corner of the panel and students can proceed to the next functionality check.

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Figure 3. Audio Playback Check Panel



- If the sound is not clearly audible, students select **I did not hear the sound** to open the **Sound Check: Audio Problem** panel.
 - Students can select **Try Again** to return to the **Audio Playback Check** panel and retry.

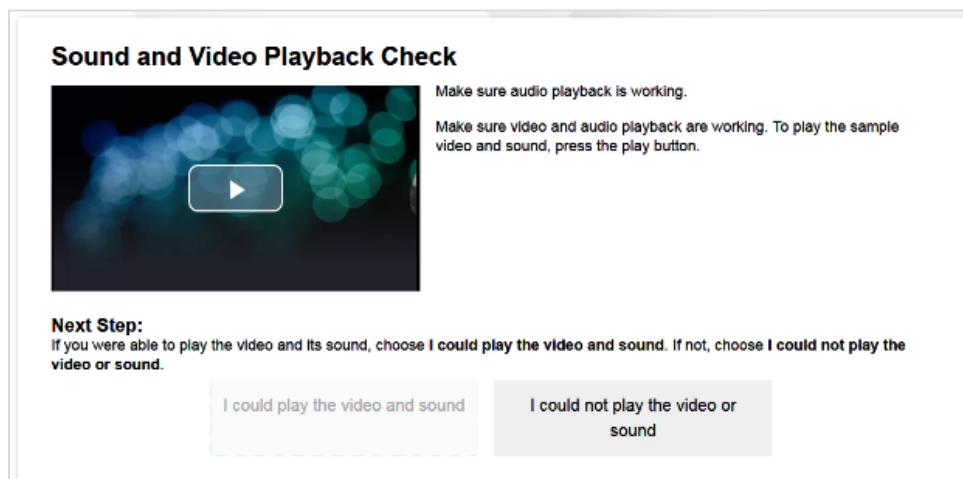
Sound and Video Playback Check

The **Sound and Video Playback Check** panel appears for tests with video and audio content and allows students to verify that they can view the sample video and hear its associated sound.

If the video or audio does not work, students should log out. You should troubleshoot the device and headphones or move the student to another device with working audio and video.

- From the **Sound and Video Playback Check** panel, students select to play the video and sound.
 - If the video can be played and the sound is clearly audible, students select **I could play the video and sound**. A green check appears at the upper-right corner of the panel and students can proceed to the next functionality check.

Figure 4. Sound and Video Playback Check Panel



- If students are not able to play the video or hear the sound, students select **I could not play the video or sound** to open the **Video Playback Problem** panel.
 - Students can select **Try Again** to return to the **Sound and Video Playback Check** panel.

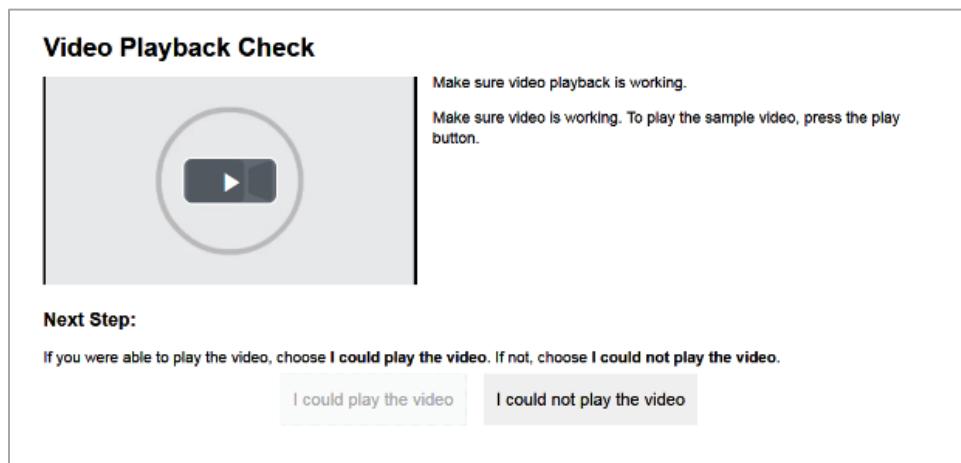
Video Playback Check

The **Video Playback Check** panel appears for tests with video content and allows students to verify that they can view the sample video.

If the video does not work, students should log out. You should troubleshoot the device or move the student to another device with a working video.

- From the **Video Playback Check** panel, students select  to play the video.
 - If the video can be played, students select **I could play the video**. A green check appears at the upper-right corner of the panel and students can proceed to the next functionality check.

Figure 5. Video Playback Check Panel



- If students are not able to play the video, students select **I could not play the video** to open the **Video Playback Problem** panel.
 - Students can select **Try Again** to return to the **Video Playback Check** panel.

How to Navigate AVA and General Test Rules

This section describes how to navigate a test, pause a test, and complete a test review.

Responding to Questions

When viewing a test, you can practice responding to the test questions. The system is designed to allow you to skip items, and you can navigate to the next page without providing a response to the items on the page. The responses you enter will not be scored when you complete the test review.

Grouped questions may be paginated to appear individually. Tabs for each question in the group appear in the upper-right corner of the page.

Figure 6. Question Buttons



Navigating to Questions

You can navigate to questions page-by-page or jump directly to a question's test page.

- To navigate page-by-page, click the **Back** or **Next** buttons at the top of the screen.
- To jump directly to a test page, select the required question number from the **Items** drop-down list.

Figure 7. Items Drop-Down



Pausing Tests

You may pause the test at any time. Pausing the test automatically logs you out of AVA. You are unable to resume tests in AVA. To restart the test, you must log back in and select the required test again.

To pause the test:

1. Click in the upper-right corner. A confirmation message appears.
2. Click **Yes** to confirm that you want to pause the test.

Test Timeout

AVA automatically pauses the test and logs you out after 20 minutes of inactivity. Before AVA logs you out, a warning message appears on the screen. If you do not click **OK** within 30 seconds, you are logged out.

Finishing the Test Review

After viewing all the questions in a test, the **End Test** button appears in the global menu.

Figure 8. End Test Button in Global Menu



When you click **End Test**, a confirmation message appears, giving you two options:

- To complete the test, click **Yes**.
- To continue reviewing the test, click **No**.

Reviewing Marked Questions

The **You are done entering data** page gives you one more opportunity to review questions.

Figure 9. You are done entering data Page

You are done entering data.

If you wish to review your entries, select a question number below.

! = You have marked questions. Review these questions before submitting your test.

1
2
3
!
4
5

6

Next Step:

When you are done reviewing your entries, select **Submit Test**. You cannot change entries after you submit the test.

Submit Test

To review questions again:

1. Click the question number you want to review. The test page for that question appears.
 - You can navigate the test as you did when initially entering responses. The navigation buttons are still available in the global menu.

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- To return to the **You are done entering data** page, click **End Test**.
- 2. To complete your review, click **Submit Test**.

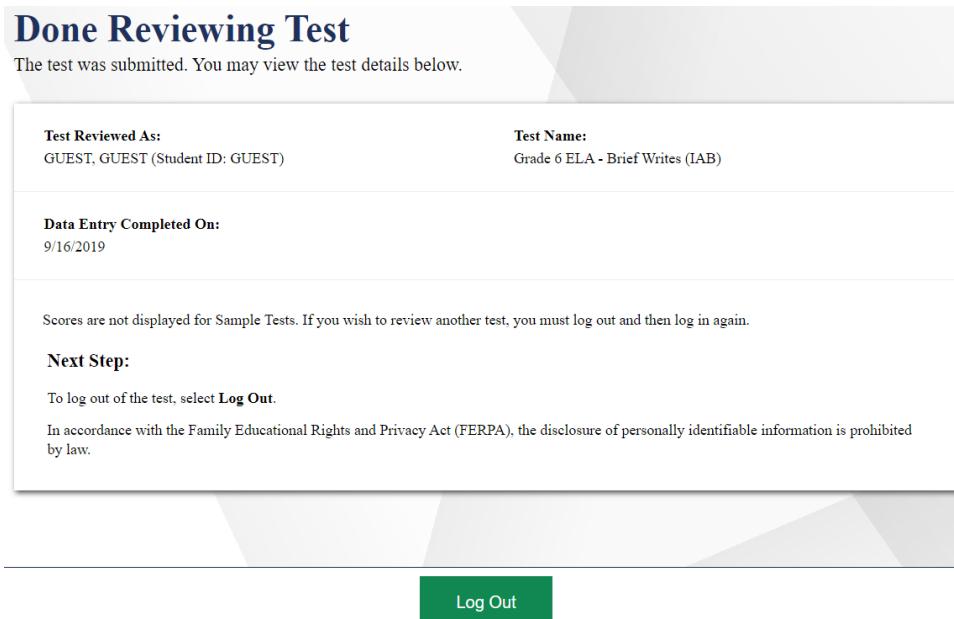
Completing the Review and Logging Out

After reviewing the questions, AVA displays a final warning message asking if you are sure you are done. The warning message gives you two options:

- To return to the **You are done entering data** page, click **No**.
- To complete your review of the test, click **Yes**.

The **Done Reviewing Test** page appears when your test review is over.

Figure 10. Done Reviewing Test Page



- Click **Log Out**. The AVA **Login** page appears. If you wish to review another assessment, you must log in again.

Appendix

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Login Information for the AVA

Authorized users can access the Assessment Viewing Application via the OSAS Portal.

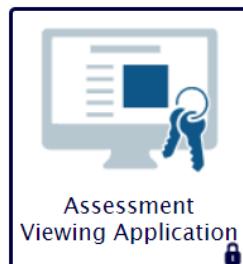
1. Navigate to the OSAS Portal (<https://osasportal.org/>) and select your user role.

Figure 11. Portal User Card for Interim Assessments



2. Select **AVA System**.

Figure 12. Card for AVA



3. In the **Login** page that appears, enter your email address and password.

Figure 13. Login Page

A screenshot of a login form. It has two input fields: the top one is labeled "Email Address" with a person icon, and the bottom one is labeled "Password" with a lock icon. Below the password field is a red link "Forgot Your Password?". At the bottom is a large blue button labeled "Secure Login".

4. Click **Secure Login**. The **Available Tests** page appears (see [Figure 1](#)).

- a. If you have not logged in using this browser before, or if you have cleared your browser cache, the **Enter Code** page appears and an email containing an authentication code is sent to your email address.

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Figure 14. Enter Code Page

Enter Code

A code has been sent to your email address. The code will expire after 15 minutes.

Enter Emailed Code

Submit

Resend Code

Cancel

- In the *Enter Emailed Code* field, enter the emailed code.
- Click **Submit** to log into the AVA.

Note: If your browser's settings prevent you from accessing the **Available Tests** page and a pop-up blocker notification appears as shown below, click **X** in the pop-up blocker and click **Try Again**. You will be directed to the **Available Tests** page.

Figure 15. Pop-up Blocker Notification

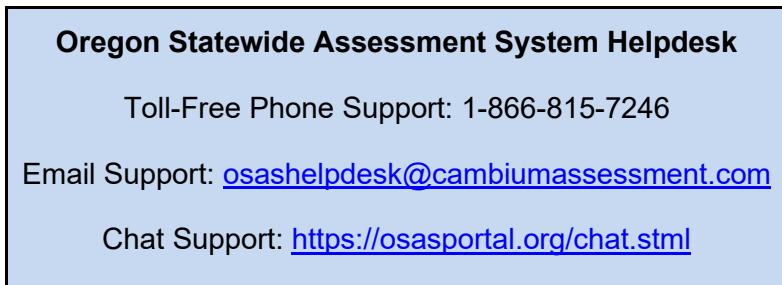


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User Support and Troubleshooting Information

User Support

For information and assistance in using AVA, contact the OSAS Helpdesk. The Helpdesk is open Monday–Friday from 7:00 a.m. to 5:00 p.m. Pacific Time (except holidays or as otherwise indicated on the OSAS portal).



Please provide the Helpdesk with a detailed description of your problem, as well as the following:

To assist you with your issue or question, please provide the Helpdesk with detailed information that may include the following:

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- The district and school name
- The Test Administrator name and contact information
- The test name and question number
- Any error messages and codes that appeared
- Operating system and browser information

Usernames and Password Issues

Your username for logging in to the AVA is the email address associated with your account in TIDE. When you are added to TIDE, you receive an activation email containing a temporary link to the **Reset Your Password** page. To activate your account, you must set up your password within 15 minutes of the email being sent.

- **If your first temporary link expired**

In the activation email you received, click the second link provided and proceed to request a new temporary link.

- **If you forgot your password:**

On the **Login** page, click **Forgot Your Password?** and then enter your email address in the *Email Address* field. You will receive an email with a new temporary link to reset your password.

- **If you did not receive an email containing a temporary link or authentication code:**

Check your spam folder to make sure your email program did not categorize it as junk mail. If you still do not have an email, contact your School or District Test Coordinator to make sure you are listed in TIDE.

- **Additional help:**

If you are unable to log in, contact the OSAS Helpdesk for assistance. You must provide your name and email address. Contact information is available in the User Support section of this user guide.

Change Log

| Change | Date |
|--------|------|
| | |
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| | |